

Software instructions





Company

Founded in 1983 with the aim of providing a complete range of professional products, Tecnosicurezza is now a consolidated reality in the field of locks and security systems for safes.

The experience gained in over 35 years of activity in the security sector has allowed the designing and manufacturing of high technology and reliability systems, which continue to receive the approval of an increasingly demanding clientele.

TECNOSICUREZZA is present directly all over the world through its own branches and with an extensive distribution network.

TECNOSICUREZZA is aimed at national and international customers of primary importance, such as banks, safe manufacturers, cash in transit companies, mass market retailers and post offices.

Today TECNOSICUREZZA is a leading company focused on the customers' needs and is constantly in step with technology.



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Before operating the lock, please read this manual thoroughly, and retain it for future reference.



1. Overview and preliminary operations

This software allows you to postpone the issue date of the maintenance request message on the keypad and lock. The time period to postpone this date and the message that the keypad must show, are always the same initially set through the TechMaster Setup software.

1.1 Install the USB interface

To use the software Service Reset, it is necessary to have the black USB interface (p.n. N42180/T) connected with the PC.

To be sure that the black USB interface is working properly, it is advisable to install its drivers as described in the user manual IU_Driver_Installation_XX, available in the section "Download" of the website (www.tecnosicurezza.it).

Once the driver has been installed, plug the USB interface into the PC.

1.2 Install Tecnosicurezza Service Reset on PC

This software is provided by Tecnosicurezza. To install it, proceed as follow:

- 1. Double click the file Tecnosicurezza_Service_Reset_x.x.x.exe.
- 2. Click "Yes" on the pop-up message that appears, this will allow the app to make changes in your device.
- 3. In the setup wizard click on <u>Next></u> and accept the License agreement.
- 4. Select the folder where one wants to install the software and click on Next >
- 5. Select whether one wants to create a program's shortcuts in some Start menu folder and click on Next > .
- 6. Click on Install to begin the installation.
- 7. Once the installation has terminated, click on **Finish** to terminate.

2. Tecnosicurezza Service Reset – Main Toolbar

The software Tecnosicurezza Service Reset has a top toolbar that allows you to perform the following operations:

Tecnosicurezza Service Reset	– 🗆 X
Read Reset Language About	USBXpress Device - 0 💌 💋
Keypad version: Keypad date/time: Service duration: Message row 1: Message row 2:	



Read	To read the information of the connected keypad.
Reset	To postpone the issue date of the maintenance request message.
Language	To change the menu language.
About	To view the software version and checks whether software updates are
About	available.
2	To check whether the USB interface is correctly detected by the software
· ·	(the <i>Port</i> field should not be empty, it must contain the USB interface ID).
Keypad version	To view the keypad firmware version and keypad name.
Keypad date/time	To view the current keypad date and time.
Service duration	To view the service message duration, configured by TechMaster Setup.
Message row 1	To view the service message text configured by TechMaster Setup.
Message row 2	

3. Service message reset procedure

To reset the service message, the following steps must be performed:

- 1. Connect the USB communicating interface either to the PC USB port and to the keypad jack socket (N42180/T and T42146/J).
- 2. Switch on the keypad by pressing any key and access to "PC LINK" function, inside master/manager menu.
- 3. Press CCD shows the message "PC LINK....".
- 4. Click twice on icon icon of Tecnosicurezza Service reset software for opening it. The following screen-view appears:

Tecnosicurezza Service Reset	- 🗆 X
Read Reset Language, About	USBXpress Device - 0 💌 🥏
Keypad version:	
Keypad date/time:	
Service duration:	
Message row 1:	
Message row 2:	

5. Click on "Read": few seconds later, the software shows the keypad firmware version, current date and time, service message duration and service message text on rows 1 and 2. A confirmation message for the operation is displayed as well.



Tecnosicurezza Service Res	et			_		\times
Read Reset Lan	guage Abou	t	JUSBXF	ress Device	2-0 v	2
Keypad version: TechMaster Keypad date/time: 2021-03-23 Service duration: 1 month Message row 1: Manutenzion Message row 2: Intervenire!	version 2.38 10:46:05 e!					
	P Tecnosico	urezza Service Reset	×			
	() Rea	ading completed succ	essfully			

6. Click on "Reset": if successful, the software displays an operation confirmation message, together with the new expiry date for the service message. Click on "OK" to confirm and close the program by clicking on the right-top side.

OK

P Tecr	nosicurezza Service Reset	×
1	Reset completed successfully The next service will be on 2021-04	4-23
	ОК	

7. If more locks are connected to the keypad, repeat the steps from 2 to 6 after selecting the desired lock.



NOTE





Contacts

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